

# **Sustainability Policy**

Great Eagle Holdings Limited (the "Company") recognises high levels of sustainability will create long-term shareholder and customer value. Therefore, the Company and its subsidiaries (the "Group") pursues this business approach by embracing opportunities and managing risks derived from economic, environmental and social developments, and making informed decisions by engaging with our stakeholders.

At the same time, as this business approach improves the quality of life in the workplace as well as the local community and the world at large, all staff are required to have high level of sustainability awareness and involvement. To achieve this, the Group strives to embed sustainability into our organisational culture through internal and external promotion, communication, education and engagement. We aim to integrate our sustainability commitments into all operations. The commitments are:

### **Organisational Governance**

The Board oversees the broader sustainability trends and has overall responsibility for the Group's sustainability strategy and reporting. The Board is supported by the Sustainability Steering Committee (the "Committee"), which identifies, evaluates and manages sustainability material issues of the Group. The Committee acts as a focal point to integrate sustainability principles into our business operations, as well as to monitor and continuously improve the Group's sustainability performance. It regularly reports the review progress to the Board.

## **Human Rights**

The Group respects generally recognised human rights and is dedicated to adhering to all anti-discrimination laws and encouraging diverse workforce. We take a strong stance against child labour and forced labour across our operations and supply chain.

#### **Labour Practices**

The Group determines to provide a workspace contributory to the health, safety, development and wellbeing of our staff. It is committed to promoting active and two-way communication between management and staff through effective engagement and communication channels.

#### The Environment

The Group is committed to complying with all environmental legislation and keeping the carbon footprint of our operations to a minimum. We ensure that all significant impacts of our operations on the environment are identified and appropriately managed.

## **Fair Operating Practices**

The Group is committed to adhering to the highest ethical practices, which are communicated through our code of conduct and training. We aim to promote adoption and support of the practices through leadership and monitoring along the supply chain.

#### **Consumer Issues**

The Group is committed to offering superior quality products and services to our customers by satisfying and exceeding their expectations and needs. Accurate information, fair and responsible marketing and contracts are provided to protect them. We are dedicated to minimising product and service risks and protecting personal information and privacy.

## **Community Involvement and Development**

The Group engages in local communities by strategically forming partnerships with charity and community groups in order to create a leverage of maximum benefit for the community as a whole. Programmes, which involve the Group's volunteer team, are designed to provide assistance to the underprivileged and raise funds for deserving causes.